EAST CAROLINA UNIVERSITY

Established in 1907 as a state-supported normal school. A four-year college since 1920. A university since 1967.
Welcome to East Carolina University!

As your student prepares for the transition to college, we understand that you are going through a similar type of transition. The Office of Student Transitions helps support you through this process in a variety of ways. The Family Guidebook contains valuable information about what to expect during the first year of college. Familiarizing yourself with the information regarding campus resources, policies, procedures, dates, and events outlined in this guidebook will prepare you to help your student maximize his or her first-year experience at ECU.

We hope that you will find our campus to be an inviting place with professionals ready and willing to help you and your student transition into the college environment. We look forward to assisting you to ensure that your student’s experience is a successful one. Feel free to contact us if we can be of assistance in any way.

Sincerely,

Dr. Mary Beth Corbin, Executive Director
Office of Student Transitions

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Greenville & Pitt County

Greenville is located in Pitt County in the north-central coastal plain of eastern North Carolina. The city lies about 85 miles east of Raleigh, the capital city of North Carolina, and is about 85 miles west of the Atlantic Ocean.

Pitt County has a population of nearly 175,000, while the city of Greenville has a population of 90,000. The area offers a relatively mild climate, with an average summer temperature of 83 degrees Fahrenheit and an average winter temperature of 54 degrees Fahrenheit. The average yearly rainfall for Pitt County is about 50 inches.

Lodging

The Greenville-Pitt County Convention and Visitors Bureau can provide you with the latest information on events happening in the Greenville area, as well as a list of local lodging options. Staff can be reached at 252-329-4200 or 1-800-537-5564. You may want to visit their website at www.visitgreenvillenc.com or email them at info@visitgreenvillenc.com.

Visitor Parking

Visitors (individuals not enrolled or employed by the university) must display a parking permit while using campus parking spaces unless they activate meters or Pay By Space stations that are available in various marked locations on campus. Visitor permits temporarily registers the vehicle and allows parking in the B1, B3, B5, and C zones for a fee of $5 a day or $10 per week.

Visitor permits are issued by one of two offices for the Department of Parking and Transportation Services. The main office is located at 305 East 10th Street, next to McDonald's and across from the Krispy Kreme. Main office hours are from 7:30am - 5:00pm, Monday - Friday. The cashier's at the main office will stop financial transactions at 4:30pm. The Student Center on the Health Sciences Campus will also have an office to administer visitor permits. Their hours are 7:30am-3:30pm, Monday-Friday.

Visitors are expected to comply with university parking and transportation regulations and are held responsible for citations issued for incorrect or improper parking.

For more information, contact the Department of Parking and Transportation Services at 252-328-6294, or check their website at www.ecu.edu/parking.

Travel To and From Greenville

The Pitt/Greenville Airport (PGV) is located about six miles from East Carolina University. The airport is served by American Airlines. Shuttle service is offered by ECU Transit at no cost, but requests must be made at least 24 hours in advance.

The Raleigh Durham International Airport (RDU) is located approximately 95 miles west of ECU. Students often share rides to the airport with friends. During academic breaks, ECU Transit offers shuttle service to RDU for a low cost.

Another option is taking Amtrak to Raleigh. Amtrak departs from Wilson (35 miles from Greenville) or from Rocky Mount (38 miles from Greenville). Students can take Amtrak to Raleigh, Winston-Salem, Greensboro, Charlotte, and beyond. Trains also run north to Richmond, Washington, DC, Baltimore, New York, and more. Amtrak operates a Thruway bus that can take students from Greenville to the Wilson station. Please consult www.amtrak.com for more information.

Greyhound Lines also has a stop in Greenville, located at 2nd Avenue and Reade Street. Greyhound runs to many locations across North Carolina, including Raleigh, as well as across the nation. Go to www.greyhound.com for more information.
It’s now more important than ever for your student to make wise decisions. The choices made in college can have serious consequences for years to come. The college experience provides many opportunities for choices, and some students feel overwhelmed at the new responsibility. “Where will I live? What should my major be?” These major life choices are difficult enough, but college brings with it many other situations that will require your student to make decisions.

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Office of Parent and Family Programs

The Office of Parent and Family Programs is here to support you, the parents and family members of an East Carolina University student. You play an important role at ECU, and we believe that the more you know about the university, the more you can contribute to your student’s success here. Our office manages the Parents Association to share important university information, as well as respond to your needs and inquiries by phone, email, and social media. We provide personalized assistance to find solutions to challenges you may face during your student’s time at ECU. We work with faculty and staff to provide you with information that will assist you in championing your college student’s success.

If you can’t find what you are looking for on our website, www.ecu.edu/parents, please email us at parents@ecu.edu or contact our office at 252-328-6847.

Each month, our office sends out newsletters to family members of ECU students filled with helpful information about campus events and issues that you should discuss with your student. It’s important to start having these conversations early to help students prepare for their new experience. This section is designed to assist you as you talk with your student about his or her transition to college. Listed are various topics that you and your student should be aware of, including tips on items you should discuss and suggestions for campus resources that can assist you.
Social Media
Talk to your student about what he or she is posting on sites like Instagram, Twitter, Snapchat, Facebook, and others. Many colleges and employers review these sites for information about applicants. What would a potential employer think about his or her posts and pictures? Encourage him or her to think carefully before posting online, as anything posted may be available for many years, even if deleted by your student.

Family Expectations
It is important for you to talk to your student about your expectations. You may think your student understands what you expect, but you may have different thoughts about the college experience. Some items to think about and discuss with your student are listed below.

Grades – What grades do you expect of your student? What are the consequences if those grades are not achieved? The grading system in college is often a lot different than high school. Many times a C is given for average work, a B for above average work, and an A for exceptional work. Many majors require at least a 2.5 GPA for admittance, which is between a C average and B average. One issue that many parents face is access to college grades. Under FERPA rules, grades go to your student and not to you. Have a conversation early about your expectations related to grades and your access to this information. See page 34 for more information on FERPA.

Finances – How much (if any) money will you be giving your student? Will this be weekly, monthly, or by semester? Is he or she expected to get a part-time job to help with college expenses or fun? Studies have shown that students who work an average of 15–20 hours a week are actually better at managing their time. If a student’s workload exceeds 20 hours, it negatively affects his or her GPA. On-campus employers are typically more understanding of a student’s schedule than off-campus employers.

You should also make sure that your student knows how to make and stick with a budget. Students should know how to use a checking account and how to balance that account. Credit cards can be very beneficial for students when used wisely for items purchased online, like plane tickets, or for an emergency or building a credit history. However, students can quickly get into debt with credit cards. Discuss the pros and cons with your students before they arrive at college, as well as protecting them from identity theft.

Visits Home and Family Contact – How often do you expect your student to come home? When students do come home, what are the rules? Will there be a curfew? Will he or she be expected to help out with chores? How much time will be spent at home when visiting? Many times students want to visit with friends and are at home with family only a small percentage of time.

Also, encourage your student to stay on campus during the weekends. There are many campus events students can attend, and staying on campus helps connect students with others as well as the university.

With today’s technology, it’s easier than ever for students and families to remain in constant contact. While your student will need time and space to explore their new environment, what will the expectations be for contacting home? Will you expect a phone call at designated intervals? Will you communicate via email? Setting this expectation early can help you avoid disappointment if you expect more contact than they do.

Relationships
Students experience many changing relationships during their first semester at college. Some of these are detailed below.

Roommate – Students are often sharing a room with someone for the first time. Campus Living has created roommate contracts to help with setting up boundaries and understandings between roommates. If your student experiences a conflict with his or her roommate, encourage open communication between them. Give your student the tools to have an open and honest dialogue without harsh confrontation. Many students believe that they will be best friends with their roommates, much like in the movies. Assure them that they do not have to be best friends with their roommate, and in fact, it’s probably better that they are not. Residence Hall Coordinators can assist students with creating roommate contracts and mediating disputes.
Friends — Students will be developing new friendships in college. These friendships develop and change throughout the first year as students discover who they are and as they learn about their friends. Some students develop friendships quickly and easily while others take time to find their niche. Encourage students to get involved in a club or organization where they can find friends with similar interests and values.

Significant Others — Many students will enter into a significant relationship while in college. While you may have discussed the topic before, your students will be living on their own and new situations will occur. Share your thoughts and concerns with your students. Please discuss healthy relationships and the importance of open communication with your student. Also discuss with your student the importance of safe sex and making smart decisions.

Campus Safety
East Carolina University is home to thousands of students, faculty, and staff. In addition, thousands of visitors come to our campus for business, sporting, cultural, or educational events. The ECU Police Department works to make our campus safe (see page 22 for more information). Below are several measures your student can take to increase his or her safety.

• Don’t admit anyone to the residence halls.
• Don’t prop open external residence hall doors.
• Keep doors locked, even if he or she is just going down the hall for a few minutes.
• Don’t walk alone at night. Contact an ECU Student Patrol Officer for a safety escort back to his or her room at night.
• Report any unusual or suspicious activity to ECU Police immediately at 252-328-6787.
• Program 911 and ECU Dispatch (252-328-6787) into his or her cell phone.
• Report concerning behavior to campus officials.
• Become familiar with the Emergency Blue-Light phones on campus.
• Download the LiveSafe mobile app.
Time Management
Many students enjoy the new freedoms and responsibilities that come with attending college. With new activities, classes, and living arrangements, some students struggle to manage their time wisely. What seems like free time is actually quite busy. Without parents there to remind them of meetings and activities (or even to wake up for class in the morning!), some students get behind or miss important events, which leaves them feeling more stressed than before. Some of the time considerations are explained below.

Class/Study Time – Even though a student may spend around 15 hours in class each week, to be successful he or she should spend at least 30 hours outside the classroom studying, doing homework, and preparing for class. Talk to your student about the need to dedicate enough time to schoolwork.

Getting to Class – Will your student live off-campus? Will he or she have to travel to areas such as Minges, Belk, or the Allied Health campus for class? If so, talk to your student about how he or she will get from one area to another. ECU’s Transit system provides bus service from many area apartment complexes as well as to various campus buildings that may be out of walking distance. Students should remember to plan for bus delays, traffic, and distance when setting their course schedule, and they should be sure to leave early enough to get where they are going.

Waking Up – How is your student going to wake up each morning? Remind your student that you are not going to be there to wake him or her up or to keep them going in the morning while preparing for class. Some parents want to be helpful and do this by calling the student each morning. While this may seem like a good solution, it will not help students manage their time and will make them too dependent on you.

Work – To help with expenses, many students will get a job during college. As you saw in the section on Family Expectations for Finances, working 15-20 hours a week can help students manage their time wisely. Make sure your student plans his or her academic work first before committing to a job.

Social Activities – ECU offers a multitude of opportunities for students to get involved on campus, from student organizations to Student Activities Board events, residence hall programs to movies, and more. These events, while fun, are actually very helpful for your student’s development and transition to college. Talk with your student about getting involved, as being engaged in these programs can help with time management. Make sure your student does not get overextended, though. He or she should commit only to those things that truly interest him or her and for which he or she has enough time.
Drugs and Alcohol

East Carolina University invites you to partner with us to reduce the misuse of alcohol on campus. A significant step in this partnership is your discussion with your student about his or her behavior regarding alcohol. We realize that many of you have already had this type of discussion, and for that, we sincerely thank you!

Parental involvement and communication regarding student behavior can greatly affect student decision-making. Students who engage in these discussions with their parents/guardians have greater academic success and have fewer disciplinary issues in college.

Tips for Communicating with Your Student about Alcohol

- Set clear, realistic expectations for academic performance.
- Stress that excessive consumption of alcohol can be toxic and even fatal.
- Make it very clear that underage alcohol consumption and driving are against the law and very dangerous.
- Let your student know what expectations you have regarding his or her use of alcohol.
- If your student drinks, emphasize safety and low-risk choices.
- Inform your student that mixing alcohol with other substances – legal and illegal – can be very dangerous (especially when combined with other depressant medications such as opiates and benzodiazepines like Xanax).

Low-risk Drinking: (The safest choice is not drinking!)
- Being 21 or older
- Planning a safe way home from the party before the party
- Eating a meal prior to consuming any alcohol
- Drinking no more than one drink per hour
- Consuming soda or other non-alcoholic drinks periodically throughout the evening
- Not letting drinking behavior interfere with academic success
- Having friends “watch out” for other friends to assure safety

It is well documented that alcohol misuse among U.S. college students is a contributing factor in a substantial percentage of academic failures, violence, injuries, and sexual assaults.

Another fact

ECU students have provided us with a wealth of information through online and traditional surveys. Recent research demonstrates that the drug and alcohol use of ECU students closely mirrors the alcohol and drug use of students at colleges nationwide. However, our goal is not for us to be average, so we are continually seeking improvement.

If you or your ECU student have a concern about his or her consumption of alcohol or other drugs, the ECU Center for Counseling and Student Development provides free and confidential consultation and counseling to any enrolled student. The Center for Counseling and Student Development is located in 137 Umstead Hall and can be contacted at 252-328-6661.

The Counseling Center and other offices in Student Affairs also offer a wide array of face-to-face substance abuse prevention programming for many student groups, classrooms, and residence halls. An important point to note is that students who engage in ECU sponsored out-of-classroom activities have a lower risk of incurring alcohol related violations, report better social adjustment to college life, and have an increased probability of remaining in college as successful students. Excellent examples of these activities are any of the programs offered through Campus Recreation and Wellness and Student Involvement and Leadership. Please refer to these offices in this guide for further information.

At East Carolina University, the safety and well-being of our students is paramount. As such, we want to make you aware of some precautions students can take to help ensure their safety and the safety of the entire campus community. One way that safety-related information is provided to students is through three (3) online modules that students take early in their freshman year:
AlcoholEdu - a research-based program that provides information on alcohol and its effects on the body and mind, as well as information about the campus resources available for students' health and wellness.

Haven - an engaging, research-based program that provides a unique learning experience regarding the importance of healthy relationships, including relationship consent, and being a good communicator in a relationship.

Pirate Safety - a tutorial about safety on ECU's campus, including tips when out and about on campus, within the residence halls, and when off-campus in Greenville, as well as resources available to students at ECU.

We want our students to feel safe and to be safe so they can focus their attention on academic and personal/social development. Students are required to complete these modules in order to be able to register for their spring semester classes.
Stress Periods for Students

Certain times of the year can be more difficult than others, and additional support for your student can be helpful and encouraging. Please remember that this is only a guide designed to help you understand the types of pressures encountered by college students. These stress periods affect each student in different ways.

September and October
- Students, especially new ones, experience homesickness.
- Living with a roommate for the first time can create conflict, especially if they are not comfortable confronting people.
- First-year students begin to realize that life at college is not as perfect as they were led to believe by family, teachers, counselors, and friends.
- Midterm workload pressures are followed by feelings of a sense of accomplishment.

November and December
- Academic pressure mounts because of procrastination, difficulty of work, and lack of study skills.
- Economic anxiety—funds from family and summer earnings begin to run out and loans may become due.
- Anxiety increases as final exams approach and papers are due.
- Students look forward to the holidays and a break from school.

January and February
- Some students experience another bout of homesickness while others are happy to be back with new friends.
- Depression increases as students get tired of winter and being inside.
- Students begin thinking about changing majors or transferring schools.
- Students make decisions about where to live next year.

March and April
- Academic pressures increase because of midterms.
- Registration brings tough decisions about their majors and career paths.
- Students begin worrying about summer jobs.
- Excitement about the approaching warm weather of spring and summer heightens.

May
- There may be a large number of year-end assignments that must be done at the same time as final exam preparation.
- Anxiety develops because of the realization that the year is ending. Students will miss their friends, and/or they may not have done as well academically as they had hoped.

The following hints may provide additional support for your student during these stress periods.

- Send care packages, including cookies and candy, small personal items, seasonal items, and a little extra money. A piece of home in the mail makes the student feel less far away.
- Keep the letters, e-mails, and phone calls coming even if your student is a little lax in returning them. It will keep him or her from feeling forgotten.
• Encourage your student to get involved. It is a great way to meet new people.
• Be aware that a large amount of learning takes place outside the classroom.
• Visit your student on Family Weekend or possibly another time during the year. A tour of campus enhances a sense of belonging, and a visit with friends enhances his or her pride in you.
• Allow your student room to grow and experiment as he or she tests newfound independence.
• Be patient; college life requires a lot of adjustments.
• Relax and hope that your student has learned all the things you have spent many years teaching him or her.
• Avoid turning your student’s room into the den you always wanted. The student should have a familiar space maintained for when he or she visits home.

Parents Association

The ECU Parents Association facilitates communication and encourages mutual understanding among the university, parents, and their communities. Through the Parents Association, parents have a strong voice at East Carolina University. The governing body for the Parents Association is the Parents Advisory Council. Led by the Parents Advisory Council Executive Board (President, Vice President and Committee Chairs), council members provide a rich demographic representation of all parents, and serve as liaisons between parents and ECU administration, faculty, and staff by communicating the needs and concerns of parents.

The Parents Advisory Council meets semi-annually to review programs and policies within the Division of Student Affairs, and to discuss the allocation and future growth of the Parents Fund. Members of the council actively participate in a variety of ECU events both on and off campus, including New Student and Family Orientation, Admissions Open House, Family Weekend, student and alumni leadership conferences, Pirate Send-Offs, and off-campus college fairs.

Parents/guardians are strongly encouraged to join the Parents Association, take a leadership role on the Parents Advisory Council, and contribute to the Parents Fund. Gifts to the Parents Fund support the Division of Student Affairs’ efforts to provide scholarships, critical outside-the-classroom programs and services, healthy-lifestyle programming, student professional development, and parent communications. Your gift to the Parents Fund truly helps to enhance the student experience.

We invite each of you to become members of the Parents Association through a gift to the Parents Fund. If you are interested in becoming an active member of the Parents Advisory Council, you are encouraged to visit our website, www.ecu.edu/parents, for more information on how to join. Questions may also be directed to 252-328-6847 or parents@ecu.edu.
Student Involvement and Leadership
Student Involvement and Leadership (SIL) fosters an innovative and collaborative environment, connecting knowledge, ideas, and experiences. Our programs and services engage the community and develop passionate leaders while supporting the university’s commitments of student success, public service, and regional transformation. The unit is composed of five departments: Student Activities and Organizations, Greek Life, Leadership and Civic Engagement, Intercultural Affairs (LGBT Resource Office and Ledonia Wright Cultural Center), and Student Centers as well as advises the Student Government Association.

www.ecu.edu/SIL

The Center for Leadership and Civic Engagement strives to foster an environment where individuals learn about themselves and their community, take action through service, and advocate for lasting social change. Over the past 20 years, the office has worked to ignite a passion for service among ECU students, create transformative partnerships that connect the campus and community, and enhance the academic experience through experiential learning opportunities. The center develops and maintains relationships with community agencies, supports service-learning courses, coordinates a variety of student-led programming, and organizes workshops, conferences, and other events. The center is currently located in Mendenhall Student Center and the Old Cafeteria Building but will be moving to the new Main Campus Student Center in Nov. 2018. For more information, visit the website www.ecu.edu/clce.

Mendenhall Student Center (MSC), closing in late fall 2018 (see new student center in coming soon section), serves as the “hub” for the campus community, housing meeting rooms, dining facilities, the Central Ticket Office, a campus information center, the Student Activities and Organizations Office, the Student Government Association, and more. All students can relax in one of the many lounges in Mendenhall as well as at the Outer Limitz Bowling Center as well as the game room with billiards, video games, and table tennis. Currently, ECU is building two new state-of-the-art student centers on the Health Sciences Campus and the Main Campus.

For more information, visit the website www.ecu.edu/mendenhall.
The Student Activities Board is driven to be the premier student organization on campus committed to fostering student development and leadership through the coordination of educating, engaging, and entertaining programs for the entire Pirate Nation. Students play an integral role in the selection of bands, comedians, films, lectures, artwork, novelty attractions, and more. They also play an essential role in the day-to-day operations of the Student Activities and Organizations Office.

For more information, please visit the website at www.ecu.edu/sab.

Greek Life assists in coordinating events and fundraisers, mediating meetings, conducting forums, and advising daily operations. It also serves as a liaison between the undergraduate organizations and the alumni/national headquarters. Greek Life promotes service, lifelong learning, friendship, leadership, networking, and career opportunities. Currently located in Mendenhall Student Center, the office will be moving to the new Main Campus Student Center in Nov. 2018.

For more information, visit the website www.ecu.edu/greeklife.

The Student Government Association (SGA) provides an official voice for expressing all students’ opinions and a portal for participation in those decisions affecting students. It also provides a place where students can gain experience and training in responsible political participation. Currently located in Mendenhall Student Center, the office will be moving to the new Main Campus Student Center in Nov. 2018.

For more information, visit the website www.ecu.edu/sga.

The Ledonia Wright Cultural Center (LWCC), a part of the Department of Intercultural Affairs, conducts activities that address ECU’s mission of preparing students to compete and succeed in a multicultural society. Through student-focused programming, such as the ALANA Academic Recognition Ceremony, cultural celebrations, and mentoring, the LWCC provides cultural enrichment, sharing, and understanding to all ECU students. The center is located in the Bloxton House directly across from Mendenhall Student Center (will be moving to the new Main Campus Student Center in Nov. 2018) and houses a computer lab, meeting space, and a gallery of multicultural art. Free faxing is available.

For more information, visit the website www.ecu.edu/LWCC.

The Lesbian, Gay, Bisexual, and Transgender (LGBT) Resource Office, a part of the Department of Intercultural Affairs, serves as an educational, referral, and social center for the entire campus. Central to its mission is advocacy for the LGBT community and support for people of all sexual orientations, gender identities, and gender expressions. The office maintains a resource library and hosts Lavender Launch, a celebration held in May to acknowledge the contributions of graduating LGBT and ally students. Volunteer opportunities for students include Resource
Office Assistant, LGBT educational panels in classrooms, residence halls, and for organizations and clubs, and educational event planning and coordination. Currently located in Brewster B 103, the office will be moving to the new Main Campus Student Center in Nov. 2018.

For more information, visit the website www.ecu.edu/lgbt.

**Coming Soon!**

The Women & Gender Office, a part of the Department of Intercultural Affairs and starting in fall 2018, is responsible for cultivating a supportive, safe, and affirming environment for all genders that encourages dialogue and learning centered on women’s issues. The office will serve to empower women within the university community to build strong and lasting relationships that will encourage self-sufficiency and independence as leaders in a global society and engage the campus through multidimensional needs-driven programs and activities that promote the emotional, intellectual, and physical women and gender.

Website coming soon.

The Main Campus Student Center, scheduled to open in November 2018, is a 210,000 square foot facility that will replace Mendendhall Student Center as the new front door to ECU’s campus and will serve as the living room for students, faculty, staff and alumni. The project also includes a 700-space parking deck. Many student focused departments and organizations will move into the new student center including, SGA, student activities and organizations, the Ledonia Wright Cultural Center, as well as the LGBT Resource Office. Additional features include Dowdy Student Stores, a black box theater, a 14,000 square foot ballroom, six dining options and a 24’ x 42’ outdoor Pirate Vision digital screen.

For more information, visit the website www.ecu.edu/studentcenters.

Pirate Athletics ... WE ARE UNDAUNTED!

ECU competes at the NCAA Division I level with 20 teams—nine men’s and 11 women’s. Men’s varsity sports include football, cross country, basketball, indoor/outdoor track and field, swimming and diving, tennis, golf, and baseball. Women’s varsity sports include basketball, softball, golf, swimming and diving, indoor/outdoor track and field, cross country, soccer, tennis, lacrosse, and volleyball. The Pirates compete as a member of the American Athletic Conference. Athletic events at ECU are filled with Purple & Gold, excitement, and fun. Students have the opportunity to obtain one free ticket and purchase additional guest tickets to regular-season home games with a valid ECU 1CARD. Additional ticket information is available at www.ecupirates.com or by calling the Athletics Ticket Office at 1-800-DIAL-ECU.

The ECU Educational Foundation, better known as the Pirate Club, is “the Team behind the Teams” for ECU Athletics. Membership in this organization is open to all individuals and businesses. The Student Pirate Club for ECU students is ECU’s largest student organization. The primary focus of the Student Pirate Club is to involve East Carolina students in an excitement-oriented organization that is committed to supporting and promoting all ECU athletic programs. Information on Pirate Club benefits and how to join the Pirate Club is available at www.ecupirateclub.com and www.studentpirateclub.com or by calling 252-737-4540.

Information about the cheerleading and dance teams is available at www.ecupirates.com. Marching band information is available at www.ecu.edu/band. An information booth for the Student Pirate Club and the student support groups will be located at the student involvement fair held during each orientation session. Arrrgh™!

**Student Media**

ECU Student Media engages students in real-life, hands-on training while providing news, information, entertainment and literary expression to the campus community. Student Media includes the Buccaneer Yearbook, expressions minority and multicultural magazine, Rebel art and literary digest, The East Carolinian student newspaper, theeastcarolinian.com website, The Hook student magazine and WZMB 91.3 FM college radio station. For more information about these Student Media organizations, including staff, please visit www.ecu.edu/studentmedia.
Campus Dining

When it comes to eating, students (aka “residents”) who live on campus have many options. ECU has two dining halls located conveniently near the residential dorms. Students with any Purple (aka on-campus) meal plan have unlimited access to our dining halls. The dining halls offer continuous service which means students can come in and eat in the dining halls as many times per day from the time we open until the time we close each day.

Our campus website and social media pages are the fastest ways to get notification of updates or changes to service hours and offerings. Students also have the ease of eating meals at our food courts and convenience stores that offer several nationally known retail brands. There are 28 different dining venues open on campus. The food courts and convenience stores are spread throughout the campus and have varying hours, but many locations are open until midnight or later.

Residential students have four different Purple Meal Plans available to choose from. Each Purple Meal Plan includes all access continuous service in the dining halls, 5 guest meals per semester, and include various amounts of Pirate Meals which are meal swipes for fast food combos options at the campus food courts retail locations well as a supplemental Purple Bucks account—a declining balance account that students can use like cash to make coffee, snack, beverage, and other purchases in the 28 campus dining venues. Pirate Meals
include vegetarian options and any un-redeemed meals will expire at the end of the semester. Purple Bucks left over in the fall semester will roll over and add to the new balance of bucks for the spring.

We provide three Gold Meal Plans exclusively for off-campus or commuter students. These plans come with a block of Pirate Meals for the semester along with Gold Bucks that can be used in our dining venues and at athletic venues that offer concessions. Gold Bucks continue to roll over each semester and do not expire while student is enrolled at ECU. In addition to a full meal plan, any student can always add on more Gold Bucks in increments of $20 online, in person, or via phone.

For more information, call 252-ECU-FOOD, or visit the website at www.ecu.edu/dining.

Campus Living

Living on campus offers students an opportunity to learn and grow right in the heart of the Pirate Nation. Our residence halls have easy access to everything ECU has to offer without worrying about monthly rent payments or surprise utility bills. Your student will enjoy free laundry facilities, convenient access to dining services, and more time to explore and enjoy the myriad of activities available on campus. And last, but not least, your student will be right in the middle of the action and close to classes. First year freshmen students are required to live in on campus housing in most cases. For more information, call 252-328-HOME, or visit the website at www.ecu.edu/campusliving.

Student Transportation

Parking on the ECU campus can be challenging, but with a basic understanding and a few general facts, drivers will actually find that it is easy to navigate. ECU parking is a zoned system that is designed to manage a limited resource of spaces for a large community of staff, faculty, students, and visitors. Due to the rapid growth of the ECU population as well as the construction of the new Student Union and Parking Deck underway, the Parking & Transportation department would like to take this opportunity to remind everyone that parking on campus is not guaranteed. We do, however, offer an abundance of alternative transportation programs to the ECU community to still get you where you need to go without adding further congestion to the campus. Parking on campus is by permit only. When permits are available, then students at ECU can register vehicles and purchase a parking permit online or in one of our offices. Purchases online are completed through logging into their parking account through a secure website for the University’s PiratePort system. Student permits are valid August 1 through July 31 each year. Students are sold permits based on availability and living arrangements. Student permits are non-transferable, but they can be returned to our office for a partial refund per our refund policy if they are no longer needed during the academic year.

Resident Students: Resident student permits include the A2 (College Hill Residents), B2 (Core/West campus Residents), and D (for residents that are not able to get A2 or B2 permits before they sell out). The D lot is located off Charles Boulevard across from the ECU Baseball and Track fields. An ECU bus will transport students to and from campus and that lot on regular intervals. The cost for the resident permits for the academic year 2018-19 are as follows: A2 - $412, B2 - $206, and D - $302.

Commuter Students: Commuter student permits are for students who do not live on campus. Commuter permit holders are also not permitted to park in resident lots. The C2 Commuter permit is for those commuters who have classes on main campus. The B4 Commuter permit is for those student commuters that have classes on the Health Science Campus. The cost for the resident permits for the academic year 2018-19 are as follows: B4 - $206 and C2 - $137.

How to Purchase Permits (when available): Incoming students may register online through Pirate Port for their parking permit on a specific date after the last orientation during the summer. Since that date is tentative every year, it will be provided on our website during the summer. Additionally, students must be registered for classes before they will be given the option to purchase their permit. Upperclass resident students will be given the first option to purchase resident permits within a specific timeframe. After that timeframe, then other students will be offered the remaining permits.
Garage/Parking Deck: The garage/parking deck currently being built is expected to open in October of this year. When the garage/parking deck is opened, we will have permit options available for commuter students. These permits will NOT be available for purchase when sales initially open in July to students. Price information will be available when the garage opening date is confirmed. Resident Students will not be offered a permit for the garage.

Alternative Transportation Programs: ECU Parking offers affordable bike rental programs. These programs have accommodations for everyone, ranging from short day rentals as low as $5 to year-long rentals as low as $50. As of April 2018, we also brought LimeBikes to campus which is an exciting and innovative new bikeshare program that is controlled by an application downloaded to a smartphone. Also available to students is yet another program called Zimride. Zimride is a free ride-sharing network that helps members of the ECU community find, post, and coordinate carpooling alternatives to individual transportation needs. Membership registration is not required. All you need to become a member is to log in using your ECU Pirate ID and passphrase. This also means that your will be connecting only with members of the ECU community, giving you the most efficient and relevant ride options. In addition to the alternative transportation programs the Parking office provides, students also have the ECU Transit system to utilize that is included in their tuition fees. The ECU Transit system will take students anywhere they need to go in and around Greenville, not just campus. Please visit their website for more information at www.ecu.edu/transit.

For more information regarding parking on campus or alternative transportation programs, please visit our website at www.ecu.edu/parking.

Student Stores
Dowdy Student Stores are the only bookstores owned and operated by East Carolina University.

We carry rental, digital, new and used textbooks, along with almost all of your course materials. Our technology store, The Tech Deck, school supplies and a large art supply department are in our main campus store.

You’re a Pirate now! As the heart of the Pirate Nation and deep with tradition, we stock the widest variety of ECU licensed logo apparel and merchandise. We are part of ECU, with something for everyone in our stores in the Wright Building on main campus, the Brody School of Medicine, and athletic stadium and coliseum shops. Secure online shopping is available for textbooks, technology, and apparel. Be sure to check out our new main campus store, opening in the new student center on E. 10th Street in late fall 2018!

ORIENTATION SESSIONS TO ATTEND
During orientation we have informative sessions about computer recommendations, and cost-saving tips from Dowdy, such as renting textbooks and selling back used and new books. You’ll hear about incentives for online ordering through the store Web site with the option to simply pick them up just before classes start. We have competitive pricing to help reduce your costs, and also provide a comparison tool on our web site.

TEXTBOOK OPTIONS
When exploring textbook options, students should consider when and how they would return or sell back books if they decide to withdraw from a course or no longer need the books. Shipping costs and delivery time are also factors to consider when buying books. Dowdy offers a convenient, hassle-free return policy. Students are reminded to always keep textbook receipts and if renting books, know the due dates to return the rental books and not sell them back.

TECHNOLOGY
A variety of computer hardware, software, and technology accessories in The Tech Deck. You’ll find Apple, Dell, Lenovo, Microsoft, Adobe, Skullcandy, and Netgear brands. Dowdy is one of the few Authorized Campus Apple Stores in the state, with a variety of Apple accessories. Because of our ECU affiliation and educational offers, Dowdy often has lower prices on software and hardware than many outside competitors. Buying on campus gives you on-site, direct assistance from our knowledgeable support and sales staff. Walk-in, campus repair and support services are available for Apple, Dell, and
Lenovo computers through the University’s Pirate Techs Student Computing Support Center. We also offer extended-term warranty options at affordable prices, and a “Trade In” program where prior model technology products are evaluated for an on-the-spot trade-in value.

SERVICES WITH YOU IN MIND
Services offered for students’ convenience include special orders, store gift cards, free gift wrapping, postage stamps, class rings, and a bookstore account to which students and family members can add money or defer financial aid funds for any in-store purchase, including textbooks, technology products, and supplies. Bounty Bucks, an account tied to the ECU 1 Card, are also accepted in the store. You or family members can easily add money to your ECU 1 Card Bounty Bucks account using an online site. Is your phone or other wireless device low on power? A free and fast charging station is available inside Dowdy.

HEALTH SCIENCES BOOKSTORE
Our Health Sciences Bookstore is located in the Brody Medical Sciences Building on the Health Sciences Campus. It features textbooks and supplies for medical and health profession students. It also stocks the widest variety of apparel and gift merchandise with the Brody School of Medicine, College of Nursing, School of Dental Medicine and some of the Allied Health Sciences programs’ official logos.

HELPING SUPPORT SCHOLARSHIPS
Keeping with the University's mission to serve, Dowdy returns profits to students through scholarships and student programs. By shopping at the Dowdy stores, you are helping support these programs!

Have questions? Please call, email, or visit us in the Wright Building or Brody Building. Online: www.ecu.edu/studentstores
Wright Building: 252-328-6731 or toll-free at 1-877-499-TEXT
Brody Building 1S-04: 252-744-3450
email: studentstores@ecu.edu
Facebook: ECU Dowdy Student Stores
Twitter, Instagram, and SnapChat: ECU Dowdy

1 Card
The ECU 1 Card Office provides the official ECU identification card to students, faculty, and staff. Several accounts are associated with the ECU 1 Card, including meal plans and Pirate Bucks, the bookstore account, and the Gold Key account. In order to obtain their 1 Card, students must bring a valid picture ID with them to orientation. Acceptable forms of ID include a valid driver’s license, state ID card, military ID, or passport. The 1 Card Office is located in G-521 Old Cafeteria Complex. The office may be reached at 252-328-2673. To view office hours, along with other valuable information, visit our website at www.ecu.edu/1card. To view account balances and find locations to use the 1 Card, visit the GET site linked on Pirate Port or download the GET mobile app.

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Immunizations. Students are required by North Carolina law to submit verification of certain immunizations prior to attending any state-supported school. A record of immunizations should be submitted directly to Student Health Services by fax, mail, uploading to the patient portal, or in person. Students who do not submit immunizations or are missing required immunizations will be administratively withdrawn. Students should also complete a Report of Medical History Form by logging into Online Student Health (https://ecu.medicatconnect.com/). This form provides Student Health Services information about a student's medical history, medications, allergies, and other relevant health information.

Health Insurance. Health insurance is a requirement for students meeting specific eligibility criteria. An affordable Student Health Insurance Plan (SHIP) is provided, or students may elect to keep their current health insurance coverage if they are already covered by an individual plan or through a parents’ plan. For more information, visit www.ecu.edu/studenthealth

Campus Recreation And Wellness

Campus Recreation and Wellness (CRW) has it all including outstanding facilities, adventure trips, intramural sports, club sports, aquatics, group fitness and personal training, a wellness center, and a team training center. ECU’s Student Recreation Center (SRC) is your student's health club facility on campus—convenient, accessible, and filled with activities to keep the mind, body, and spirit in prime condition.

The SRC special features include an indoor climbing wall, an indoor/outdoor pool with a lounging deck, a 10,800-square foot exercise area with weight machines, 2 cardio spaces, an indoor track, three multipurpose rooms, cross training space, and racquetball courts. From outdoor adventure trips to group fitness classes, yoga to dance, water sports to lacrosse, and everything in between, your student won’t be bored here.
CRW has opened an additional recreational facility in the Health Sciences Student Center which offers offers 25,000 square footage of fitness space. There is a multipurpose gym space that has two smaller basketball court, one full-size basketball courts, two volleyball courts, and two badminton courts. There’s also a strength area and free weight area. On the second floor, we have a 4,000 square foot cardio deck with roughly 24 pieces of state of the art equipment from Precor. All equipment has personal tv screens with a variety of cable tv offerings for participants including Netflix and YouTube. We have a Wellness Center with 2 massage chairs and a meditation space where students can find a relaxing space to meditate and perform yoga.

An extensive offering of approximately 40 club sports and more than 30 intramural sports activities provide plenty of opportunities for those who are seeking competitive and recreational outlets. The Wellness Center staff offers educational information and programs to the ECU community. Visit the center for tips on healthy lifestyles, and stay for a free massage anytime in our state-of-the-art massage chairs. Wellness leadership opportunities are available through the Wellness Living Learning Community, Healthy PIRATES Peer Health Education program, and more.

There are also accommodations for individuals with disabilities and summer camps for youth. Campus Recreation and Wellness also offers a challenge course and a 50-foot alpine tower, as well as the Blount Recreational Sports Complex with 10 flag-football and soccer fields and five softball fields. The North Recreational Complex includes eight multi-sport fields, a field house, a six-acre lake, a boathouse with equipment for check-out, a sandy beach area, two beach volleyball courts, an 18-hole disc golf course, walking/jogging trails, outdoor fitness equipment, and an Odyssey Challenge Course. To learn more, visit www.ecu.edu/crw.

Center For Counseling And Student Development

The center’s goal is to enhance personal growth through developmental and therapeutic programs and services that help students develop skills, acquire knowledge, and understand themselves and others. The center offers free, confidential, time-limited services that focus on the academic and personal concerns that many college students face.

Because settling in at college can be a challenge for any student, the counseling center is available to students who need help sorting out personal difficulties and choices. Some reasons first-year students might seek services are coping with feelings of loneliness and homesickness, adjusting to an increase in academic stress, or trying to fit into a new environment. Other reasons students seek services include, but are not limited to, anxiety, depression, relationship difficulties, and substance use issues. The center offers individual and group counseling, psychiatry services, educational programming, and crisis services. All services are free and confidential. For more information, log on to www.ecu.edu/ counselingcenter or call 252-328-6661.
Campus Safety

ECU takes the safety of the Pirate Nation seriously by investing in numerous resources that help protect everyone on campus. The ECU Police Department is dedicated to serving and protecting the ECU community. From ECU Alerts to emergency procedures, ECU is prepared to keep everyone safe. Sworn officers patrol the campus on foot, by bike, and in marked patrol vehicles as well as promote a safe environment through awareness and educational programs. The ECU Police Department operates 24 hours a day, 7 days a week, 365 days a year.

Safety Escorts
Uniformed, radio-equipped, and trained student employees of the ECU PD, Student Patrol Officers (SPOs) provide safety escorts during the evening hours to the campus community when there is a safety concern or risk on campus. To request a safety escort, call (252) 328-6787. When calling please be prepared to provide the following information: (1) Your name; (2) your location at the time of the call; (3) a phone number where you can be reached; and (4) your destination. Please call 15 minutes before you wish to be picked up.

Lost and Found
The ECU Police Department maintains found property and makes every attempt to return the property to the owner.

Assist Motorists
Courtesy services such as vehicle jumpstarts and unlocks are offered by ECU Police after hours by calling 252-328-6787 or by using a blue light emergency phone. During normal business hours of 8:00 a.m.-5:00 p.m., please contact Parking and Transportation Services at 252-328-6294. Safety escorts are also offered by the ECU Police Department.

Operation ID
In an effort to prevent theft of property and identity, students are encouraged to have their valuables engraved with an identifying number, which assists law enforcement in returning stolen or lost property to its rightful owner. Remember to inventory your property on a form with a description including brand, model number, and serial number. Keep the inventory in a safe place.

RHLOP
The Residence Hall Liaison Officer Program (RHLOP) assigns specific officers to each residence hall. This unique concept allows for a community oriented/problem oriented policing approach for residents to get to know members of the ECU Police Department. Liaison officers can provide presentations to residents or assist in solving problems common to the entire residence hall. Students can ask their Resident Advisor who their liaison officer is.
Title IX Coordinators

Title IX, formally known as Title IX of the Education Amendments of 1972, is the federal law which mandates that no person shall be excluded from participation in or discriminated against on the basis of sex in programs or activities at educational institutions that receive federal financial assistance. ECU is committed to the safety and well-being of all community members and will not tolerate incidents that constitute “Prohibited Conduct.” This includes: sexual assault, offensive touching, sexual exploitation, dating and domestic violence, stalking, sexual or gender-based harassment, complicity, and related retaliation.

LaKesha Alston Forbes, Associate Provost for Equity and Diversity is the university’s Title IX Coordinator. The Title IX Coordinator monitors the University’s compliance with Title IX and recommends appropriate actions are taken to eliminate Prohibited Conduct, prevent its recurrence, and remedy its effects. The Office for Equity and Diversity investigates and responds to incidents of Prohibited Conduct involving students. Information about the University’s policies, resources, and how to file a complaint can be found on the Title IX website: www.ecu.edu/titleix.

ECU Alert And Emergency Communication

College campuses are faced with a number of potential threats, for example: severe weather, chemical spills, and crime. ECU uses all possible means to protect the campus community and provide prompt information to students and their families during emergency situations. Being prepared for an emergency is everyone’s responsibility. Students should learn how and where to obtain campus information and what to do in potentially dangerous situations.

For instance, after a severe storm (whether tropical or winter) ECU makes every attempt to announce any pertinent decisions, such as delaying the start of classes or closing campus for the day, two hours in advance of a change in schedule. If conditions worsen and as campus officials have time to reassess the situation, a decision may be made to change the schedule again.

Students will learn of changes to campus operations and other announcements through ECU’s multifaceted Emergency Notification System, ECU Alert. Should a severe weather incident or other dangerous situation occur, students, employees, and parents can find information regarding the University’s status at the following sources:

- ECU Alert website, ecu.edu/alert (which will be linked from the homepage during an emergency)
- Email
- Computer pop-up messages (software available to download for students, faculty, and staff only at alertinfo.ecu.edu)
- Information screens found in buildings throughout campus
- SMS text messaging
- VOIP phones
- Indoor and outdoor speakers
- Twitter (follow @ECUIAlert)
- LiveSafe push notifications
- ECU Information Lines
- Greenville area TV and radio

Students and parents can find cell phone registration online at alertinfo.ecu.edu. To stop receiving ECU Alerts via text, reply to the latest ECU Alert notification with the word “STOP” or contact ecualertinfo@ecu.edu. While cell phone registration is strongly encouraged, it should not be the most relied upon method of communication. Once the University sends an initial message, the length of time it takes to be delivered to the recipient cannot be guaranteed.

ECU utilizes the LiveSafe app for students, faculty and staff - the app is intended to make reporting safety concerns easier and less intimidating. To download, visit ecu.edu/LiveSafe. The free app provides seamless two-way communication between users and campus safety with the ability to directly and anonymously report concerns through text messaging, video, audio, and photos. Emergency procedures (such as what to do in case of a lockdown or bomb threat) are built into the app, along with contacts for campus resources (including the Counseling & Development Center and the Dean of Students Office).

Knowing where to find information BEFORE an incident occurs is the best way to be prepared. Students and parents should visit ecu.edu/alert to learn more.
Incoming freshmen have the opportunity to register for courses prior to attending orientation. The “Pirate Introduction to Early Registration” (PIER). PIER is an online tutorial regarding academic and registration information. In addition, you and your student will learn about ECU’s majors and recommended first semester course schedules. Once your student has registered for New Student Orientation and reviewed the information on PIER, he/she will be able to start constructing the first semester course schedule. Please remember that the schedule your student creates on PIER can be adjusted throughout the summer and that academic advisors will be available during New Student Orientation to assist in adjusting schedules. During orientation, your student will be assigned an academic advisor based on his/her intended major. ECU has more than 100 majors, and it is important that your student investigates major options through PIER and the ECU webpage PRIOR to orientation. Your student can find the current list of majors on the ECU Degree Explorer at www.ecu.edu/degrees and within PIER. Students should also check to ensure that the major in which they are interested is available at ECU. www.ecu.edu/pier
Pre-Professional Advising Center (PPAC) for Allied Health, Dentistry, Medicine, and Law

The mission of the Center for Pre-Professional Advising of allied health, dentistry, medicine, and law is to assist students in achieving academic success beyond the undergraduate level. This mission is accomplished by providing major exploration, academic resources, and strategies for achieving academic goals. Special programs and events, workshops, and individual appointments facilitate this development.

We serve as primary advisors for all undergraduate students majoring in allied health programs (clinical laboratory science, health information management, health services management, nutrition science, rehabilitation services, and speech and hearing sciences). We also serve as pre-professional advisors for all current ECU students and alumni interested in going into a professional/graduate program for allied health (including occupational therapy, physical therapy, and physician assistant studies), dentistry, law, and medicine (including optometry, pharmacy, podiatry, and veterinary medicine). A local veterinarian volunteers with us to assist with the advising of the pre-veterinary students.

The PPAC offers pre-professional advising for students preparing for application to dental, law, medical, and other health-related professional programs. We do this through individual appointments and group sessions. We work closely with health-related student organizations to keep them up-to-date on changes in application processes and relevant events. Throughout the year, we coordinate the Primary Care Physician Shadowing Program, the East Carolina University Heart Institute Research Program, the Health Professions Committee, Prescription for Success, and a variety of workshops that focus on health professions and preparing for the professional school application process.

Students may register at www.ecu.edu/ppac to be added to the listserv for their intended profession. As we receive information relevant to a particular area, we will send it to those students registered with us. We are located in 2500 Old Cafeteria Complex. Our hours are 8:00 a.m. - 5:00 p.m., Monday through Friday. Students may drop by or call 252-328-6001 to schedule an appointment.

The Office Of Student Transitions

From New Student Orientation to graduation, we provide a variety of programs and services designed to make your student’s adjustment to college a smooth one. We also strive to foster a culture of success and engagement by promoting connections among students and the ECU community. In addition to New Student Orientation, the Office of Student Transitions coordinates the New Student Welcome and Convocation, Camp P.I.R.A.T.E.S., the COAD 1000 (freshman seminar) course, the Pirate Read, Pirate Weeks of Welcome, helpful publications like the “Semester at a Glance,” and more.

The Office of Student Transitions is also here to support parents of first-year students. Feel free to visit our website at www.ecu.edu/studenttransitions or contact our office directly at 252-328-4173 with questions or concerns. The Office of Student Transitions is located in 210 Mendenhall Student Center.

Student Veteran Services

The Office of Student Veteran Services provides support to veterans, active duty personnel, dependents, Reserve and National Guard members through initiatives that ease the transition from military life to campus life. Our goal is to foster an awareness of veterans’ issues across campus and provide supportive services necessary to ensure that student veterans are successful in their academic pursuits, adjust to the campus environment, and transition to rewarding careers.

In addition, the US Department of Veterans Affairs has provided ECU with a Vet-Success on Campus (VSOC) counselor, who aims to help student veterans and their qualified dependents succeed and thrive through a coordinated delivery of on-campus benefits assistance and counseling leading to completion of their education and prepa-
ing them to enter the labor market in viable careers. Student Veteran Services is located in Mendenhall Student Center, Room 254. For more information, visit www.ecu.edu/veterans or call 252-737-6542.

The Registrar’s Office
The Registrar’s Office provides assistance to students at East Carolina University with academic policies and procedures, student records, and registration services. Services provided include registration of students each semester and summer session; assignment of classroom space; issuing grades, transcripts, academic appeals, and exceptions to academic policies; certification of degree requirements; over hour approvals; permission to take courses at other colleges and/or universities; withdrawals from the university; articulation of transfer credits; and other concerns related to academic policies and procedures.

The office is located at 207 E. 5th Street in Uptown Greenville. More information on services provided by the Registrar’s Office can be found at www.ecu.edu/registrar.

Pirate Academic Success Center
The Pirate Academic Success Center (PASC) services address the learning challenges faced by many ECU students. Students can receive free assistance with the following academic success services:

**Tutoring** is provided by appointment and is offered 10:00 a.m. through 8:00 p.m. Monday to Thursday and Fridays from 11:00 am to 4:00pm. Drop in (no appointment needed) tutoring is also available for night walk-in sessions from 7:00 p.m. to 9:00 p.m., Monday through Wednesday. Tutoring focuses primarily on 1000 and 2000 level courses. Call 252-737-3009 for a complete list of tutored courses or visit the PASC website at www.ecu.edu/pasc.

**Study Groups** are available for students in the following courses: ACCT 2401 and 2521, BIOL 2140 and 2150, CHEM 1120, 1130, 1150, and 1160, and ECON 2113. Students should contact tutoring@ecu.edu for more information about joining a PASC study group.

**Online Tutoring** is provided in Biology 2130, 2140 and 2150, Chemistry 1120, 1130, 1150, 1160, 2750, 2760, Physics 1250, and 1260 via Blackboard. If enrolled in these classes students can access their ECU Blackboard account for PASC online tutoring services. Additional online tutoring is available at tutormatchingservice.com/ecu.

Academic Mentoring helps first-year students achieve academic success through one-on-one sessions with peer mentors. Students are matched with academic mentors who review essential topics designed to support a successful transition to campus life. Call 252-737-3009 for more information.

**Study skills** are developed through individual sessions and workshops. Offered in both face-to-face and online formats, Learning Specialists help students adjust their study strategies to better meet the demands of college work. Learning Specialists meet by appointment and are available Monday-Friday, 8:00 a.m. to 6:00 p.m. and extended hours on Thursday nights until 7:00 p.m.

Pirate Academic Success Center is centrally located on the ECU Campus in the Old Cafeteria Complex. For more information about PASC services, students are encouraged to call 252-737-3009, email tutoring@ecu.edu, visit the center website at www.ecu.edu/pirateacademicsuccesscenter, or stop by the center for assistance.

Office Of The Dean Of Students
The Office of the Dean of Students is the campus resource for addressing and responding to student issues and concerns. Committed to teaching civic engagement, this office cultivates a caring environment that values personal and academic integrity, respect for all people, and responsible citizenship. In collaboration with the university, the dean’s staff is invested in serving students in a safe and healthy environment. Staff also serve as a liaison between students, parents, faculty, staff, and administrators to help solve problems, assist with individual or group crisis management, navigate various campus procedures, and serve as an advocate for
students when needed. By connecting with other departments, the office responds to students’ needs by identifying the appropriate resources available. Students and their families are encouraged to use this office by calling 252-328-9297, emailing the office at dos@ecu.edu, or visiting the website at www.ecu.edu/dos.

ECU Cares

ECU Cares serves as a valuable resource for students, faculty, and staff to report behavior of concern exhibited by another member of the campus community. ECU CARES provides two viable options for reporting such concerns to the Office of the Dean of Students. The first option is to complete the Online Reporting Form at www.ecu.edu/ecucares and click on “Report Person of Concern.” Members of the campus community can contact a case manager directly by phone at 252-737-5555. If an online form is submitted, a Dean of Students case manager will contact you to obtain additional information. The Dean’s office coordinates with other university units—such as the Center for Counseling and Student Development, Office of Students Rights and Responsibilities, Disability Support Services, Student Health Services, and Campus Police—to serve as a campus resource for addressing faculty, staff, and student reports about concerning behavior.

Student Legal Services

Student Legal Services (SLS) was established by the Student Government Association at ECU as a service for students. SLS is registered with the North Carolina State Bar as a prepaid legal services plan. It is funded through student fees, and services are available for fee-paying students. Because SLS is an advisory service, students are not represented in court on legal matters but are advised regarding whether they need representation by a lawyer. For more information regarding Student Legal Services, visit the website at www.ecu.edu/legalservices or contact Mr. Jeff Blick, Blick Law Firm, PLLC, 123 W 4th Street, PO Box 8384, Greenville, NC 27858, Office Phone: (252) 756-3800, Cell Phone (252) 917-4103, Email: www.jblicklaw.com

Off-Campus Student Services

Off-Campus Student Services strives to engage off-campus students with available university programs and services, promote good citizenship, and connect off-campus students and parents with affordable and safe off-campus housing options. While first-year freshmen students are required to live in on-campus housing in most cases, Off-Campus Student Services offers programming to prepare students looking to transition to off-campus housing. Students and parents may access available off-campus housing at any time from any location via the website at www.ecu.edu/offcampushousing.

For more information relating to Off-Campus Student Services, please visit the website at www.ecu.edu/ocss or the office located in Todd Dining Hall, or call 252-328-2847.

ECU Transit

ECU Transit provides a robust, efficient, and high quality transit service that aims to meet the varying needs of a diverse campus. Services are open to all students, staff, and faculty—all you need to ride is your valid 1 Card.

Buses operate on fixed schedules throughout the academic year, including both summer sessions, with routes serving on- and off-campus housing and commuter park-n-ride lots. Every Pirate needs a break, so ECU Transit serves several shopping, service, and entertainment venues around Greenville. Additionally, a point-to-point van service called SafeRide is offered seven nights a week to supplement nighttime bus service and maximize safety in the evening hours. For our daytime riders with mobility impairments, Pirate Access provides more tailored transportation arrangements any time the university is open. All the latest route maps, schedules, and other service information can be found online at www.ecu.edu/transit.
Career Services
ECU Career Services supports and empowers students in their career development to succeed as professionals in a global community. The following is a list of services and programs Career Services utilizes to assist students:

Counseling
One-on-One Appointments
- Career Counseling/Career Education
- Graduate School Preparation
- Interview Preparation and Practice
- Job and Internship Search
- Job Offer Evaluation/Negotiation
- MBTI or CFNC assessment debriefing
- Personal Statements and Graduate School Essays

Walk-Ins
- 15 Minute meetings with career services staff, Monday-Friday from 11am-3pm while classes are in session.

Co-operative Education
The staff collaborates with faculty, employers, and students to help develop and facilitate internships and cooperative education opportunities.

Employer Relations and Recruitment
An employer relations team helps connect ECU students and alumni with employers.

Presentations and Workshops
Staff present career-related topics to academic classes and campus groups throughout the year.

Internship & Employment Posting
Career Services hosts a database called ECU CareerNET, a multi-functional Career Management System that lists thousands of employment opportunities exclusive to ECU students and alumni.

Online Services and Technology
- HandShake - a career database system that's designed to help target career information, internship, employment opportunities, and career related events to students' specific major, degree type, and interests.
- Virtual Job Shadow - Thousands of videos and assessments for career exploration
- Interview Stream - Practice interviewing technology
- Career Shift - National job postings and contacts
- Resume Samples - Hundreds of samples for each academic discipline

Student Business Cards
Students can print personalized business cards for networking events and career fairs.

Career Fairs
Throughout the year Career Services hosts numerous employment, graduate and pre-professional fairs to connect students with hiring recruiters from local, national, and global companies.

POP - Pirates on the Porch
On select weekdays, POP events host a variety of employers to meet and greet with ECU students in an informal networking setting.

Career Leadership Conference
This one-day conference educates students on career readiness and leadership topics.

Professional Etiquette Dinner
This annual event helps students learn what to expect and how to perform at formal networking events. This five courses interactive dinner will be hosted by a national professional Etiquette Consultant. Business attire, is required!

Information Sessions
Each semester, employers from various industries visit ECU to recruit students and conduct information sessions about their organizations.

On Campus Interviews
Employers visit campus to meet students and conduct interviews for internships and full-time jobs.

Presentations
Career Services offers a variety of presentations on topics that include: Resume and Cover Letter Writing, Internships and CO-Ops, Interviewing, Job Searching, and Social Media.

Each academic college has a career counselor who is a liaison dedicated to provide services for the students and faculty within each college. Additional information about Career Services is available at www.ecu.edu/career or by calling 252-328-6050.
Student Employment Office
The Student Employment Office (SEO) strives to provide excellent services for students, employers, and the campus community. SEO posts Federal Work Study, on-campus student jobs, and part time off-campus jobs. Visit the website at www.jobs.ecu.edu. The Student Employment Office maintains an online job database to help ECU students connect with part-time job opportunities both on- and off-campus. If you have questions, email hireapirate@ecu.edu or call 252-737-4473.

Students With Disabilities
ECU is accessible to students with disabilities and is committed to providing support services to the fullest extent possible. Disability Support Services seeks to meet individual needs by creating policies regarding programs, services, and activities for individuals with disabilities. The office is a source of information and advice and a communication link among individuals with disabilities, faculty and staff, state rehabilitation agencies, and the community at large. Go to www.ecu.edu/dss for more information, or call 252-737-1016.

THE EAST CAROLINA CREED
In the pursuit of educational excellence, responsible stewardship, and intellectual freedom, the community of scholars at East Carolina is committed to learning at the highest level. Founded in the tradition of service and leadership, members of our academic society exemplify high standards of professional and personal conduct at all times.

As an East Carolinian
I will carry out personal and academic integrity.

I will respect and appreciate the diversity of our people, ideas, and opinions.

I will be thoughtful and responsible in my words and actions.

I will engage in purposeful citizenship by serving as a positive role model.

Adherence to these moral principles is the obligation of every East Carolinian on and off campus. In doing so, our individual freedom to learn and a pledge to serve will be preserved.
Conduct System
Students and other members of the university community have established policies and regulations to maintain order on campus and guarantee the broadest range of freedom to members of the campus community while acknowledging their responsibilities. Students need to be familiar with these regulations, which can be found at www.ecu.edu/PRR/11/30/01. Printed copies are available upon request from the Office of Student Rights and Responsibilities (OSRR).

Any student whose conduct violates these regulations is subject to appropriate disciplinary action, including possible suspension or expulsion. After investigating an alleged violation, the University may take formal action against any student who is believed to have allegedly violated the Student Code of Conduct. A conduct administrator/conduct board will determine whether a student is responsible or not responsible for a violation, and if appropriate outline sanctions. If the student does not agree with the administrator/board’s decision, an appeal can be initiated.

Violations of residence hall policies and low-level violations of the Student Code of Conduct that occur in a university residence hall may be heard by the Campus Living staff.

If you would like to learn more about the ECU conduct process, please contact OSRR at 252-328-6824 or visit the website at www.ecu.edu/osrr.

Drugs And Alcohol
The university is committed to having a campus that is free of illegal drug possession and drug and alcohol abuse. Any student who possesses or uses illegal drugs or abuses alcohol on- or off- campus maybe subject to both prosecution by the court system and disciplinary proceedings by the university.

Any student living in the residence halls who possesses or uses illegal drugs or drug paraphernalia may have his or her housing contract cancelled.

Harassment Policies
Higher education should give students an understanding and appreciation of people different from themselves. East Carolina University is committed to the equality of educational opportunity and does not discriminate against applicants, students, or employees based on race, color, national origin, religion, gender, age, creed, sexual orientation, or disability. ECU is an equal opportunity/affirmative action university that accommodates the needs of individuals with disabilities.

Family members are strongly encouraged to advise their student to report and seek resolution to instances of harassment or discrimination. If your student has questions or concerns, he or she can contact the Office of the Dean of Students or the Office of Equal Opportunity Programs.

Office For Equity And Diversity
The Office for Equity and Diversity (OED) provides leadership in the university’s efforts to foster a welcoming and inclusive environment for all.

OED promotes a diverse, respectful and inclusive environment for the university community through educational programming, training and seminars. The Office promotes equity in university-wide educational opportunities, programming and employment in order to sustain a diverse and inclusive learning, living and working environment.

The scope of OED encompasses institutional equity and diversity functions involving education, intervention, compliance, consulting, programming, outreach and assessment. Institutional practices, in support of the principles of diversity and equity, are monitored in this office. The goal of OED is that the guiding principles of equity and diversity are applied and assessed institutionally pertaining to administration, academics, budgets and strategy.

Administrators in this office include the Title IX Coordinator as well as other individuals who monitor institutional practices in support of the guiding principles of diversity, and equity.

The Office for Equity and Diversity is located in Suite G-406 in the Old Cafeteria Complex. Find more information about us at: www.ecu.edu/oed, or call 252-328-6804.
WE ARE ALL PIRATES!

Student Technology Resources

ECU’s Student Computing Initiative is a comprehensive campus-wide effort addressing the support of student computers in the academic environment. Several academic programs require or strongly recommend that their students own a laptop computer as a part of the degree curriculum. The degree programs vary on when the computer will be required within the life of the program. ECU strongly recommends that all incoming freshmen not enrolled in one of the participating academic programs have access to a computer that meets minimum specifications to complete coursework. Some programs also have specific software requirements, such as AutoCAD or graphics programs. For a list of computer requirements by department and minimum recommended configurations for various ECU majors visit the Pirate Techs Web site.

Dowdy Student Stores’ technology department in the Wright Building on campus offers an array of technology products and computer supplies. Through partnerships with Apple, Lenovo, and Dell, students can find academic pricing on a variety of hardware by working directly from the ECU Dowdy Student Stores website. Visit the Dowdy Student Stores web site or call, toll-free, 1-877-499-TEXT for assistance.

Pirate Techs Student Computing Support provides students help with software or hardware support, network connectivity, mobile email setup, Microsoft software installation, virus and spyware removal, data transfer and recovery, and operating system installs and upgrades. Hardware repairs are offered to students with Apple, Dell, and Lenovo computers covered under warranty. ECU-Dowdy Student Stores sell computer equipment and software at an educational discount.

The IT Help Desk also offers technical assistance to ECU students regarding software, hardware, and network-related questions through e-mail, telephone or live online chat.

High-Speed Network Access. All residence halls have wireless networking and connecting is as easy as connecting through a browser. Before accessing the ECU network, students are encouraged to install university-approved antivirus software — provided to all enrolled students. Use of university software and IT resources requires students agree to comply with applicable university IT (information technology) policies, copyright laws, and file-sharing laws.

ECU’s Pirate Port Web portal allows students to review financial aid information, register for courses, and look up grades online. Students can check their ECU Office 365 email at mymail.ecu.edu. Office 365 provides an official ECU email account with calendar and contacts; Skype for Business messaging and conferencing; up to five licenses for Microsoft Office 2016 (Mac or PC); Office apps for mobile devices (Android, iOS, Windows); and OneDrive for Business cloud storage that includes Office Online. Multi-Factor Authentication (MFA) offers greater protection for student email, requiring that students use both their passphrase and a response from their phone or mobile device to verify their identity when off campus. Upon graduation, East Carolina students are provided a lifetime email address that shows graduates’ affinity to their alma mater.

Students have two options for file storage: OneDrive and Piratedrive. OneDrive is included in the Microsoft Office 365 suite and is approved for storing coursework, project files, shared documents, and collaboration. Piratedrive is a secure online storage folder created for each student, faculty, and staff. Each folder is password-protected and automatically backed up nightly. Students have 125GB of space to store course assignments, videos, photos, and more. On-campus users access their personal Piratedrive through “My Computer” if they are logged in to the Intra domain. It is labeled as the “U” drive. Personal Piratedrive folders are accessible off campus through Pirate Port or through a Virtual Private Network (VPN) connection.
Student Computer Labs. Many general-purpose computer labs are available in key locations around campus, as well as many department-specific locations. To locate available labs, visit the Campus Labs Web page where a click on any computer icon opens details such as real-time seat availability, phone contacts and building location. Students can also use the Virtual Computing Lab to access many required software programs from their home computer.

Several Pirate Print kiosks are available on Main Campus and the Health Sciences Campus. This service allows students to send a print job from their personal computer - on-campus or off-campus - to a print kiosk located on-campus. All students receive a monetary credit for printing each year. Allocated from student technology fees, credits are attached to a student’s PirateID at the beginning of each semester.

It’s easy to learn new technologies through our many training opportunities. Register for the Microsoft Imagine Academy and choose online modules to learn Microsoft Office, Windows and more, while free SAS training prepares users for statistical research.

ECU students also have access to lynda.com, an online library of more than 5,000 instructional videos teaching the latest software tools and skills, accessible via the web, Blackboard, or the mobile app. Taught by accomplished instructors and recognized industry experts, lynda.com is a high-quality resource for students and faculty.

ECU Mobile keeps students connected to East Carolina University from on or off campus. Students can instantly contact other Pirates from the ECU directory, stay-in-the-loop with the latest campus news, keep tabs on ECU Pirate sports, watch videos from recent campus events, check grades, access course content and browse the university’s academic catalogs. Download ECU Mobile from the iTunes Store, and Android Market on Google Play.

Student Educational Technology Resources. A variety of educational technologies including the Blackboard Learning Management System, lecture capture and web conferencing tools, and much more are available and used in online, hybrid, and face-to-face classes. The educational technologies used in courses will vary depending upon the tools of choice selected by the instructor.

Visit the New Students Getting Started Web page for a comprehensive list of resources, policies and guidelines available to new ECU students. Additionally, the ECU Technology email newsletter, ECU Educational Technology email newsletter, Twitter posts (TechatECU), and Facebook posts (www.facebook.com/ITCSatECU) provide valuable information on upcoming software updates, training opportunities and new technology projects affecting the university community.

Financial Aid
To apply for financial aid, complete the Free Application for Federal Student Aid (FAFSA) for the appropriate year. The FAFSA is available online at www.fafsa.gov. You must fill out a FAFSA each year to be considered for aid. North Carolina residents should also complete the CFNC.org profile in addition to the FAFSA to be considered for awards from the North Carolina State Education Assistance Authority.

Students are encouraged to apply for assistance for the upcoming year as soon as possible beginning October 1 of the year prior to enrolling at ECU. We recommend that for the fall semester, students submit their FAFSA to the processor no later than March 1 each year. Students who do not plan to enroll until spring can submit by March 1 to remain in the pool for North Carolina scholarships and grants.

The Office of Student Financial Aid assists students who, by completing the FAFSA, demonstrate financial need and who maintain satisfactory academic progress toward earning a degree. Financial aid is available in a variety of forms, including scholarships, grants, loans, and work opportunities. The office maintains information about federal, state, and institutional sources of aid.

You can find more information online at www.ecu.edu/financial by calling 252-328-6610 or by email at faques@ecu.edu. When you are on campus, you are also welcome to visit the office at 2103 Old Cafeteria Complex to speak with one of our counselors.
Cashier’s Office

Office hours are 8:00 a.m. to 5:00 p.m. Monday through Friday. The Cashier’s Office is located in G120 Old Cafeteria Complex and staff may be contacted via phone through the university’s Student Financial Services Call Center by dialing 888-331-5328 or 252-737-6886 or via e-mail at cashier@ecu.edu. Cashiers are available during regular business hours to answer questions and provide assistance.

Staff in the Cashier’s Office cannot discuss student account information with anyone without the student’s consent. A student provides consent by completing the “Buckley Form” on Pirate Port. For more information, please refer to the Federal Education Right to Privacy Act (FERPA) Guidelines, which are published on page 34.

The Cashier’s Office bills and collects tuition, required fees, and housing and dining charges on a term-by-term basis. Bills include tuition and fee charges for all campuses, including distance education. For information on tuition and fee rates, please visit www.ecu.edu/cashier then select “Tuition and Fees”.

Payments can be made in the Cashier’s Office in person by cash, checks, and pin-based debit cards. Online payments can be made by electronic check, which are free, and by VISA, MasterCard, American Express, and Discover with a 2.75-percent convenience fee. The university also offers payment plans for current semester charges. For more information on payment plan options, please visit www.ecu.edu/cashier then select “Tuition Payment Plans.”

The university uses eBilling to deliver weekly invoices to students via their official ECU e-mail address. Through Pirate Port, students can access eBilling to view account activity including charges, payments, adjustments, and billing statements as well as make payments. Students can authorize users such as a parent or guardian to receive duplicate billing notifications at the authorized user’s designated e-mail address. The authorized user can also make payments online and receipts will be delivered to the authorized user’s designated e-mail address. Once the student authorizes a user, that user will receive an e-mail that includes login instructions.

Authorized users can view activity online and make payments; however, the student will still need to complete a “Buckley Form” before cashier staff can discuss a student’s account with anyone other than the student.

Student Refunds

All student refunds from excess Financial Aid, drops, withdrawals, housing, etc., are processed by the Cashier’s Office based on the refund preference selected by the student.

For more information regarding the refund process and refund options, please visit www.ecu.edu/cashier.
This policy provides that the student has a right of access to student educational records maintained by the university or any department or unit within the university. The policy also protects the confidentiality of personally identifiable information in student records. FERPA applies to currently enrolled and former students, regardless of age or parental dependency. It does not apply to deceased students or persons who have applied but not attended. Educational records include any information provided to the university by a student for use in the educational process or any record from which a student can be personally identified. Some examples are a document, a computer printout, a class list on a desktop, a computer-screen display, or a handwritten notice. Subsequently, faculty members are not allowed to post grades by name, Social Security number, any sequential part thereof, or any other personally identifiable characteristic. This posting restriction also applies to graded assignments left for students to collect.

Directory information may be released without the specific written consent of the student, unless he or she has placed a nondisclosure on his or her record in the Office of the Registrar. Directory information at ECU includes the following: student’s name, telephone listing, address (including email address), date and place of birth, major, participation in officially recognized activities and sports, dates of attendance, weight and height of athletic team members, degrees and awards received, and most recent previous educational agency or institution attended.

A student may complete a “FERPA/Buckley Form” on Pirate Port that authorizes a third party (e.g., a parent) to access information from his or her educational/academic record, judicial record, financial record, and/or other records, as specified. The form is valid for one calendar year unless the student cancels the authorization. In no case, except with specific written consent of the student, may a parent or any third party amend any information on a student’s record, including, but not limited to, change of address, change of name, or course registration. Any questions regarding FERPA should be directed to the Office of the Registrar by calling 252-328-6524 or sending an email to regis@ecu.edu.

Family Educational Rights And Privacy Act Of 1974 (FERPA)
Family Educational Rights And Privacy Act Of 1974 (FERPA)

Fall 2018
Monday, August 20th:
Classes begin;
Course Adjustment Period begins
Friday, August 24th:
Last day of Course Adjustment period (registration, schedule changes and add/drop) by 5:00 p.m.
Monday, September 3rd:
State Holiday (no classes)
Friday-Sunday, September 28th-30th: Fall Family Weekend
Saturday-Tuesday, October 6th-9th:
Fall Break
Wednesday, October 10th:
Classes resume at 8:00 a.m.
Monday-Friday, October 22nd-26th:
Advising for spring semester 2019 begins
Monday, October 29th:
Last day for undergraduate and graduate students to drop term-length courses or withdraw from school without grades by 5:00 p.m. Block courses may be dropped only during the first 60% of their regularly scheduled class meetings.
Monday, November 5th:
Registration for spring semester 2019 begins
Wednesday-Sunday, November 21st-25th:
Thanksgiving Break

2018 - 2019
ACADEMIC CALENDAR
Monday, November 26th: Classes resume at 8:00 a.m.
Monday, December 3rd: Classes end
Tuesday, December 4th: Reading Day
Wednesday, December 5th: Final examinations begin.
Wednesday, December 12th: Exams for fall semester close at 4:30 p.m.
Friday, December 14th: Commencement
Friday, December 14th: Grades due at 4:30 p.m.

Monday, January 7th:
Classes begin; Course Adjustment Period begins
Friday, January 11th:
Last day of Course Adjustment period (registration, schedule changes and add/drop) by 5:00 p.m.
Monday, January 21st:
State Holiday (no classes)
Sunday-Sunday, March 3rd-10th:
Spring Break
Monday, March 11th:
Classes resume
Monday-Friday, March 11th-15th:
Advising for summer sessions and Fall 2019 begins.
Wednesday, March 20th:
Last day for undergraduate and graduate students to drop term-length courses or withdraw from school without grades by 5:00 p.m. Block courses may be dropped only during the first 60% of their regularly scheduled class meetings.
Monday, March 25th:
Registration for fall semester 2019 begins
Friday-Saturday, April 19th-20th:
State Holiday (no classes)
Tuesday, April 23rd:
Classes end
Wednesday, April 24th:
Reading Day
Thursday, April 25th:
Final exams begin.
Thursday, May 2nd:
Exams for fall semester close at 4:30 p.m.
Friday, May 3rd:
Commencement
Monday, May 6th:
Grades due at 8:00 a.m.

Academic Calendars for future semesters can be found at http://www.ecu.edu/fsonline/senate/fscalend.cfm
Quick Reference Guide: Student Services

Please note the area code is 252

Alcohol Problem
Counseling Center • 328-6661 • 137 Umstead Building

Alumni Services
Alumni Association • 328-6072 • 901 E. Fifth Street

Anxiety
Counseling Center • 328-6661 • 137 Umstead Building
Student Health Services • 328-6841 • Student Health Center

Appeals (Parking)
Parking and Transportation • 328-6294 • 305 E. 10th Street

Athletic Tickets
Athletic Ticket Office • 737-4500

Attorney (Student Legal Services)
Student Legal Services • 737-3800

Birth Control
Student Health Services • 328-6841 • Student Health Center

Blackboard Problems
IT Help Desk • 328-9866 • ecu.edu/9866

Bookstore
Dowdy Student Stores • 328-6731 • Wright Building
Medical Bookstore • 744-3450 • 1S-04 Brody Building

Bus Service
ECU Transit • 328-4724 • 285 Easy Street
City of Greenville • 329-4532

Campus Events
Student Activities Board • 737-1808 • 114 Mendenhall Student Center
General Campus • 328-6131 • ecu.edu/calendar.cfm

Cashier
Cashier’s Office • 737-6886 • 120G Old Cafeteria Complex

Clubs and Organizations
Student Activities and Organizations Center • 737-1808
• 114 Mendenhall Student Center

Commencement (Ceremony Information)
Office of Student Transitions • 328-4173 • 210 Mendenhall

Commuter Information
Off-Campus Student Services • 328-2847 • Suite 100 Jones Residence Hall

Computer Problems
IT Help Desk • 328-9866 • ecu.edu/9866
Pirate Techs Student Computer Support • 328-5407 • 1101 Joyner Library
(Main Campus)/744-5380 • 211 Health Sciences Student Center (Health Sciences Campus)

Concert Information
Student Activities Board • 737-1808 • 114 Mendenhall Student Center

Conflict
Office of Student Rights and Responsibilities • 328-6824
• 364 Wright Building

Counseling
Counseling Center • 328-6661 • 137 Umstead Building

Crime Reporting
ECU Police • 328-6787 • 609 E. Tenth Street

Cultural Diversity
Ledonia Wright Cultural Center • 328-6495 • Bloxton House

Dating Violence
Counseling Center • 328-6661 • 137 Umstead Building
Victim Advocacy Services • 737-1466 • 137 Umstead Building

Death in Family
Dean of Students • 328-9297 • 125 Umstead Building
Quick Reference Guide Cont.

**Depression**
Counseling Center • 328-6661 • 137 Umstead Building

**Disability Services**
Disability Support Services • 737-1016 • 138 Slay Hall

**Discrimination**
Dean of Students • 328-9297 • 125 Umstead Building

**Dining**
Dining Services • 328-3663 • Suite 100 Jones Residence Hall

**Drug Problem**
Counseling Center • 328-6661 • 137 Umstead Building

**ECU 1 Card**
1 Card Office • 328-2673 • 521G Old Cafeteria Complex

**Emergencies**
University Police • 911 / 328-6787 • 609 E. 10th Street
Greenville Police Department • 911 / 329-4315 • 500 S. Greene Street

**Fraternities/Sororities**
Greek Life • 328-4235 • 224 Mendenhall Student Center

**Greek Life**
Greek Life • 328-4235 • 224 Mendenhall Student Center

**Harassment**
Residence Hall Coordinator
Student Rights and Responsibilities • 328-6824 • 364 Wright Building
Dean of Students • 328-9297 • 125 Umstead Building

**Health Insurance**
Student Health Services • 328-6841 • Student Health Center

**Housing (On Campus)**
Campus Living • 328-4663 • Suite 100 Jones Residence Hall

**Housing (Off Campus)**
Off-Campus Student Services • 328-2847 • Todd Dining Hall

**Illness**
Student Health Services • 328-6841 • Student Health Center

**Leadership Programs**
Student Involvement and Leadership • 737-2091
• 109 Mendenhall Student Center

**Learning Disability**
Disability Support Services • 737-1016 • 138 Slay Hall

**Loan Forms**
Financial Aid • 328-6610 • 2103 Old Cafeteria Complex

**Lost and Found**
ECU Police • 328-6787 • 609 E. 10th Street

**Mail**
Mail Services • 328-6091 • Founders Drive, Building 43

**Meal Plans**
ECU Dining Services • 328-3663 • Suite 100 Jones Residence Hall

**Minority Affairs (Grievances)**
Office for Equity and Diversity • 328-6804 • 406G Old Cafeteria Complex

**Nutrition (Campus Dining)**
ECU Dining Services • 328-2333 • Suite 100 Jones Residence Hall

**Nutrition/Healthy Eating**
Student Health Services • 328-6841 • Student Health Center

**Parent Questions/Concerns**
Parent and Family Programs • 328-6847 • 210 Whichard Building

**Parking Permits/Tickets**
Parking and Transportation • 328-6294 • 305 E. 10th Street

**Performing Arts**
Central Ticket Office • 800-ECU-ARTS/328-4788 • Mendenhall Student Center

**Rape Victims**
Victim Advocate • 737-1466 • 137 Umstead Hall
University Police • 911/328-6787 • 609 E. 10th Street
Greenville Police Department • 911/329-4315 • 500 S. Greene Street

**Recreation**
Campus Recreation and Wellness • 328-6387
• 128 Student Recreation Center Information Hotline • 328-6443
Relationship Problems
Counseling Center • 328-6661 • 137 Umstead Building

Religion
Campus Multifaith Alliance • 737-1808 • 114 Mendenhall Student Center

Reporting Concerning Behavior
ECU CARES • 737-5555 • 362 Wright Building • ecu.edu/ecucares

Residence Halls
Campus Living • 328-4663 • Suite 100 Jones Residence Hall

Roommate Problems
Resident Advisor
Residence Hall Coordinator
Counseling Center • 328-6661 • 137 Umstead Building

Room Reservations
Campus Reservations • 328-4731 • 8 Mendenhall Student Center
Academic Buildings • 328-6747 • Office of the Registrar

Sexual Assault
University Police • 911/328-6787 • 609 E. 10th Street
Greenville Police • 911/329-4315 • 500 S. Greene Street
Counseling Center • 328-6661 • 137 Umstead Building
Dean of Students • 328-9297 • 125 Umstead Building
Office for Equity and Diversity • 328-6804 • G406 Old Cafeteria Complex

Sexual Harassment
Office for Equity and Diversity • 328-6804 • G406 Old Cafeteria Complex
Dean of Students • 328-9297 • 125 Umstead Building

Sororities/Fraternities
Greek Life • 328-4235 • 224 Mendenhall Student Center

Stress Management
Counseling Center • 328-6661 • 137 Umstead Building
Campus Recreation and Wellness • 328-6387 • 128 Student Recreation Center
Student Health Services • 328-6841 • Student Health Service

Student Crisis/Conflict
Dean of Students • 328-9297 • 125 Umstead Building

Student Locator (Directory)
Mendenhall Student Center • 328-4763 • Mendenhall Student Center

Student Organizations
Student Activities and Organizations Center • 737-1808
• 114 Mendenhall Student Center

Study Abroad
International Affairs • 328-1051 • 306 E. Ninth Street

Study Skills
Pirate Academic Success Center • 737-3009 • 2300 Old Cafeteria Complex
Counseling Center • 328-6661 • 137 Umstead Building

Suicide
Counseling Center • 328-6661 • 137 Umstead Building

Textbooks
Dowdy Student Stores • 328-6731 • Wright Building

Tickets
Athletics • 737-4500 • Minges Coliseum
Central Ticket Office • 328-4788 • Mendenhall Student Center

Title IX
Office for Equity and Diversity • 328-6804 • G406 Old Cafeteria Complex
Dean of Students • 328-9297 • 125 Umstead Building

Transfer Students
Office of Student Transitions 328-4173210 Mendenhall Student Center

Tuition Bill
Cashier’s Office • 737-6886 • G120 Old Cafeteria Complex

Veteran Affairs (VA Benefits)
Office of the Registrar • 328-1731 • 207 E. Fifth Street
Office of Student Veteran Services • 737-6542 • D-107 Brewster Building

Veteran Services
Office of Student Veteran Services • 737-6542 • D-107 Brewster Building

Volunteering
Leadership and Civic Engagement • 328-2735 • 1605 Old Cafeteria Complex

Work Study
Student Employment Office • 737-4473 • 2430 Old Cafeteria Complex
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<th>I need help with...</th>
<th>Phone/Location</th>
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<td>Absences (University Excused)</td>
<td>Campus Police • 328-9297 • 125 Umstead Building</td>
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<td>Instructor(s)</td>
<td>Dean of Students • 328-9297 • 125 Umstead Building</td>
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<td>Academic Advising</td>
<td>Academic Advisor • If Unknown: 328-6001 • 2500 Old Cafeteria Complex</td>
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<td>Academic Probation/Suspensions</td>
<td>Academic Advisor • If Unknown: 328-6001 • 2500 Old Cafeteria Complex</td>
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<tr>
<td>Admissions</td>
<td>Undergraduate Admissions • 328-6640 • 106 Whichard Building Graduate School • 328-6012 • 131 Ragsdale Hall</td>
</tr>
<tr>
<td>Appeals (Academic)</td>
<td>Office of the Registrar • 328-6077 • 207 E. Fifth Street</td>
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<td>Career Information</td>
<td>Career Services • 328-6050 • 701 E. Fifth Street</td>
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<td>Change Name/Address</td>
<td>Office of the Registrar/PiratePort/Banner • 328-6524 • 207 E. Fifth Street</td>
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<td>Change of Major</td>
<td>Academic Advisor • If Unknown: 328-6001 • 2500 Old Cafeteria Complex</td>
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<td>Computers for Assignments</td>
<td>Austin Lab • 328-6438 • 104 Austin Building Joyner Library • 328-6518 • Joyner Library MSC Computer Lab • 328-4769 • MSC Basement</td>
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<tr>
<td>Computer Support</td>
<td>IT Help Desk • 328-9866 • ecu.edu/9866 Pirate Techs Student Computer Support (Main Campus) • 328-5407 • 1101 Joyner Library Pirate Techs Student Computer Support (Health Sciences Campus) • 744-5380 • 211 Health Sciences Student Center</td>
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<tr>
<td>Co-op and Internships</td>
<td>Career Services • 328-6050 • 701 E. Fifth Street</td>
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<td>Declaration of Major</td>
<td>Academic Advisor • If Unknown: 328-6001 • 2500 Old Cafeteria Complex</td>
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<td>Degree Planning</td>
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<tr>
<td>Distance Education</td>
<td>Continuing Studies • 328-9206 • Self-Help Center</td>
</tr>
<tr>
<td>Dropping Courses</td>
<td>Office of the Registrar • 328-6524 • 207 E. Fifth Street (See advisor first.)</td>
</tr>
<tr>
<td>Email Password</td>
<td>IT Help Desk • 328-9866 • ecu.edu/9866</td>
</tr>
<tr>
<td>Employment</td>
<td>Career Services • 328-6050 • 701 E. Fifth Street Student Employment Office • 737-4473 • 2430 Old Cafeteria Complex</td>
</tr>
<tr>
<td>Enrollment Verification</td>
<td>Office of the Registrar • 328-6524 • 207 E. Fifth Street</td>
</tr>
<tr>
<td>Family Educational Rights and Privacy Act (Buckley Amendment)</td>
<td>Office of the Registrar • 328-6524 • 207 E. Fifth Street</td>
</tr>
<tr>
<td>Fee Payment</td>
<td>Cashier’s Office • 737-6886 • G120 Old Cafeteria Complex</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>Financial Aid Office • 328-6610 • 2103 Old Cafeteria Complex</td>
</tr>
<tr>
<td>Freshman Seminar (COAD 1000)</td>
<td>Office of Student Transitions • 328-4173 • 210 Mendenhall Student Center</td>
</tr>
<tr>
<td>Grade Replacement</td>
<td>Academic Advisor • If Unknown: 328-6001 • 2500 Old Cafeteria Complex</td>
</tr>
<tr>
<td>Grades</td>
<td>Office of the Registrar • 328-6524 • 207 E. Fifth Street</td>
</tr>
<tr>
<td>Graduate Degree Information</td>
<td>Graduate School • 328-6012 • 131 Ragsdale Building</td>
</tr>
</tbody>
</table>
I need help with...
Phone/Location
Graduation, Application
Office of the Registrar • 328-6524
• 207 E. Fifth Street
Graduation, Application and Requirements
Office of the Registrar • 328-6524
• 207 E. Fifth Street
LSAT/MAT/GMAT/PRAXIS Tests
Testing Center • 328-6811
• D-102 Brewster Building
GRE/MCAT Tests
Prometric Testing Center • 756-7427
• 1011 W.H. Smith Blvd., Suite 102
Honors College
Honors College • 328-6373
• Mamie Jenkins Building
Interviewing Skills
Career Services • 328-6050
• 701 E. Fifth Street
Job Search
Career Services • 328-6050 • 701 E. Fifth Street
Student Employment Office • 737-4473
• 2430 Old Cafeteria Complex
Library
Joyner Library • 328-6518 • Joyner Library
Music Library • 328-6250 • A. J. Fletcher Building
Laupus Library • 744-2219
• Health Sciences Building
Majors Exploration
Academic Advising and Support Center • 328-6001 • 2500 Old Cafeteria Complex
Math Difficulties
Department of Mathematics • 328-6461
• 124 Austin Building
Orientation
Office of Student Transitions • 328-4173
• 210 Mendenhall Student Center
Permission to Take Courses at Another School
Academic Advisor
Office of the Registrar • 328-6077
• 207 E. Fifth Street
Photocopies
Joyner Library • 328-6518 • Joyner Library
PiratePort Problems
IT Help Desk • 328-9866 • www.ecu.edu/9866
Pre-law
Pre-Professional Advising Center • 328-2645
• 2500 Old Cafeteria Complex
Pre-medical, Pre-dental, Pre-pharmacy, etc.
Pre-Professional Advising Center • 328-2645
• 2500 Old Cafeteria Complex
Records and Transcripts
Office of the Registrar • 328-6745
• 207 E. Fifth Street
Registration Information/Banner
Major Department
Office of the Registrar • 328-6524
• 207 E. Fifth Street
Academic Advisor
If Unknown: 328-6001
• 2500 Old Cafeteria Complex
Residency Status
Admissions • 328-6640 • Whichard Building
Graduate School • 328-6012
• 131 Ragsdale Building
Résumé Writing
Career Services • 328-6050 • 701 E. Fifth Street
ROTC (Air Force)
Air Force ROTC • 328-6597
• 306 Wright Annex
ROTC (Army)
Army ROTC • 328-5178
• 200A Christenbury Gym
Scholarships
Financial Aid • 328-6610
• 2103 Old Cafeteria Complex
Study Abroad
International Affairs • 328-1051
• 306 E. Ninth Street
Teacher Licensure
Office of Educator Preparation • 328-2156
• 105 Speight Building
Textbooks
Dowdy Student Stores • 328-6731
• Wright Building
Transcripts (ECU)
Office of the Registrar • 328-6745
• 207 E. Fifth Street
Transfer Students
Office of Student Transitions • 328-4173
• 210 Mendenhall Student Center
Tutoring
Academic Departmental Offices
Pirate Academic Success Center • 737-3009
• 2300 Old Cafeteria Complex
Withdrawal from the University
(Exceptions to Policy)
Office of the Registrar • 328-6077
• 207 E. Fifth Street
Writing Difficulties
Writing Center • 328-2820
• Joyner Library First Floor
The Bate Center (ENGL 1100 and 1200)
• 328-6399 • 2005 Bate Building

Please be aware that some offices will be transitioning to the new Main Campus Student Center in November 2018. Please see the ECU website for the most up-to-date information.
Quick Reference Guide: Advising Centers, City of Greenville/Pitt County

Advising Centers

Academic Advising and Support Center
328-6001 • 2500 Old Cafeteria Complex

Pre-professional Advising Center for Allied Health, Dentistry, Medicine, and Law
328-2645 • 2500 Old Cafeteria Complex

College of Arts and Sciences Advising Center
737-4454 • 2008 Bate Building

College of Business Advising Center
328-5571 • 3016 Bate Building

College of Education Advising Center
328-0067 • 138 Rivers Building

College of Health and Human Performance Advising Center
328-4645 • Belk Annex

College of Nursing Advising Center
744-6477 • 2150 Allied Health Building

College of Engineering and Technology
328-9301 • 2 Rawl Annex

Greenville/Pitt County

Board of Elections: 902-3300
Courts/Courthouse: 695-7100
Crime Stoppers: 758-7777
Department of Motor Vehicles (Driver License): 830-3456
Department of Motor Vehicles (Vehicle Registration): 756-5099
Flights, Pitt-Greenville Airport: 902-2025
Flights, American Airlines 800-433-7300

Greenville Police Department: 329-4315
Greenville Utilities Commission: 752-7166
Health Department: 902-2300
Parking in the City Limits: 329-4155
Towed Vehicles: 329-4315
Vidant Medical Center: 847-4100
Quick Reference Guide: Campus Phone Directory

Academic Advising and Support: 328-6001
Admissions: 328-6640
Athletics: 737-4600
Athletics Ticket Office: 737-4500
Campus Dining: ECU-FOOD
Campus Housing: ECU-HOME
Campus Ministries: 737-1808
Campus Recreation and Wellness: 328-6387
Counseling and Student Development: 328-6661
Dean of Students: 328-9297
Disability Services: 737-1016
ECU 1 Card: 328-2673
Fee Payment: 737-6886
Financial Aid: 328-6610
Office of Student Transitions: 328-4173

Fraternity Advisor: 328-4235
International Students: 328-4829
Off-Campus Student Services: 328-2847
Office of Student Rights and Responsibilities: 328-6824
Orientation: 328-4173
Parent and Family Programs: 328-6847
Parking: 328-6294
Police: 328-6787
Registrar: 328-6524
Residency Status: 328-6640
Sorority Advisor: 328-4235
Student Center: 328-4700
Student Employment Office: 737-4473
Student Government Association: 328-4742
Student Stores (Dowdy): 328-6731
East Carolina University is committed to equality of opportunity and prohibits unlawful discrimination based on the following protected classes: race/ethnicity, color, genetic information, national origin, religion, sex (including pregnancy and pregnancy-related conditions), sexual orientation, gender identity, age, disability, political affiliation and veteran status.
Office of Student Transitions
210 Mendenhall Student Center
East Carolina University
Greenville, NC 27858-4353
ecu.edu/studenttransitions
OSTFYP@ecu.edu
252-328-4173